



Brainswork GmbH
Ausstellungsstraße 39 | 1020 Vienna
Commercial register: FN 272367s
VAT no.: ATU 62196929

General Terms and Conditions of Contract

General:

The following terms and conditions apply exclusively to the participation fee, and the payment thereof to Brainswork GmbH (hereinafter referred to as "Brainswork"), for the IncredibleEurope Summit "Re-learn to lead the future" on June 10-11, 2010 in Vienna.

Registration

The announcement of participation by means of online reservation is binding and may not be cancelled or changed. An appropriately provided and clearly identifiable registration form must be completed in full to this end. Prior to dispatching the form, consent to these General Terms and Conditions of Contract will be required.

Prices

The participant who registers shall pay the final amount as presented, inclusive of statutory Value Added Tax, as well as all other levies and supplements. All orders should be paid immediately via the offered services as provided by PayPal. The registration shall only be deemed valid once full payment has been made.

Issuance of Participation Tags

All registered participants for the IncredibleEurope Summit will be able to collect a participation tag deposited and issued exclusively at the event location. This participation tag is a prerequisite for entry and sojourn in the premises, as well as for participation in the events. Brainswork assumes no liability for any loss of the participation tag by the purchaser. No damage claims resulting from lost participation tags can be accepted by Brainswork. By using the participation tag and entering the event, the registered participant also accepts the rules of the house of the event location. Participation tags may not be improperly used, copied or amended in any way.

Cancellation

A cancellation on the part of the applicant/participant is only possible in writing (via e-mail to miriam.david@brainswork.at).

In the case of a cancellation up to and including May 3, €50,- shall be charged as a cancellation fee.
In the case of a cancellation up to and including May 17, 30% of the registration fee shall be charged.
In the case of a cancellation up to and including June 2, 60% of the registration fee shall be charged.
In the case of a cancellation effected on June 2 or afterward, the entire participant fee will fall due (i.e. a cancellation fee of 100%).

**Event cancellation, changes, reimbursements**

Should the event be cancelled, the registration fee paid according to the invoice will be fully reimbursed. Brainswork can only reimburse the price presented to the participant and accordingly paid, yet no extra charges.

Changes in programme and cast of characters (keynote speakers, speakers, panellists etc.) remain reserved. In the event of cancellation, postponement, change in programme or cast of characters, no incidental expenses (e.g. arrival, hotel, etc.) will be reimbursed and no cancellation of the contract or the registration will be accepted.

Should an event be cancelled, postponed or changed in any other way, Brainswork reserves the right to inform those customers of the change who have registered and paid the participation fee for the event. This notification is a voluntary service provided by Brainswork and may ensue via the postal route, by letter, and/or via the electronic route, by e-mail, should relevant contact details have been provided.

Liability:

Each participant at the IncredibleEurope Summit specifically notes that no liability will be assumed either on the part of Brainswork or on the part of Kursalon Wien, and that he/she attends the lectures, workshops and other events in the course of the congress at his/her own risk. The participant himself/herself is solely liable for any injuries and/or losses within the scope of the statutory provisions.

Data protection:

The customer consents to the data disclosed electronically or via other route by himself/herself being collected, stored and processed by computer, or otherwise used by Brainswork for the purpose of concluding and processing this contractual relationship.